



Government of West Bengal
Office of the Principal
Nilratan Sircar Medical College
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Memo No.: NMC/ 4790

Date: 20/09/2024

ORDER

In terms of order vide Memo No. HHM/1H-113 - 2016/219 dated 24.06.2016, A Grievance Redressal committee is hereby re-constituted at NRSMC&H with the following compositions.

1. Prof. (Dr.) Milan Chakraborty, HOD, Dept. of General Medicine, NRSMC&H – Chairperson.
2. Prof. (Dr.) Runa Bal , HOD, Dept. of G& Obs, NRSMC&H.
3. Smt. Sharmila Maulik, Additional Medical Superintendent , NRSMC&H
4. Mr. Mrinal Chakrabarti ,Deputy Superintendent (NM), , NRSMC&H
5. Smt. Kalyani Mahanta, Nursing Superintendent , NRSMC&H
6. Mr. Mousam Sarkar , Assistant Superintendent (NM) , NRSMC&H

The Grievance Redressal box will be kept at different location of this hospital and the 24 x7 Mobile phone (Mob No: 8335050015) will be kept under the custody of Rogi Sahayata Kendra once after activation. Rogi Sahayaks will be responsible for collection of all such letters, once in every 24 hours, and present it to the Office of the Addl. Medical Superintendent for redressal.

Every telephonic complaint should be docketed and presented as per prescribed proforma to the Addl. Medical Superintendent.

This order will take immediate effect.

All concerned are being informed accordingly.

MSVP

NRS Medical College & Hospital, Kolkata

Memo No. NMC/...../1(5)

Copy forwarded for information to :-

1. The Director of Medical Education, Department of Health & Family Welfare, Govt. of West Bengal.
2. The Director of Health Services, Department of Health & Family Welfare, Govt. of West Bengal
3. Senior PA to the Principal Secretary, Department of Health & Family Welfare, Govt. of West Bengal
5. Office Copy.

MSVP

NRS Medical College & Hospital, Kolkata

Principal

NRS Medical College, Kolkata

Kolkata, the 20/09/2024

Principal

NRS Medical College, Kolkata

OK